

## **2021-2022 Season Registration FAQ**

\*Please note that the Little Rock Program is still being finalized for the upcoming season. All updates and information regarding registration will be posted to the club website.

### **Q: How do I register?**

A: Returning Members (Members in good standing from the 2019-2020 curling season) can register by logging in to their account and following the registration prompts on the Member's Home page. If you need help remembering your username or password, use the forgot username and forgot password links under the Member Login or contact the office directly.

New Members should submit an account request when it become available on Sunday August 15<sup>th</sup>, 2021. Any requests submitted before this date will not be accepted.

### **Q: When should I register?**

A: Returning Members can begin registering online on Friday July 23<sup>rd</sup>, 2021, at 9:00 AM. This year the Returning Member Deadline is Tuesday August 30<sup>th</sup>, 2021. After this date, requests for league play will be put in priority sequence based on the date received by the Club. Previous seasons spots will not be guaranteed.

New Members can request membership starting on Sunday August 15<sup>th</sup>, 2021, at 9:00 AM. Leagues will only begin accepting members after Wednesday September 1<sup>st</sup>, 2021. New members joining an existing team may be accepted before this date. These members will be contacted directly by the office or league.

### **Q: What are the fees and how can payment be made?**

A: The fees for this season are posted on the club website under Membership Registration. This season, the Board of Directors opted to reduce the annual fee increase to 2.05% to be in line with the City Permit Fee increase. The fees can be paid in full starting on Wednesday September 1<sup>st</sup>, 2021, with a deadline on Thursday September 30<sup>th</sup>, 2021.

Payments can be submitted online using Visa or MasterCard. Cash and Cheque payments will also be accepted by mail or in person. To pay by cash or cheque, please contact the office directly to make arrangements.

### **Q: How can I sign up for a locker?**

A: The ability and process to provide lockers is still being determined and will be separate from registration. Further information will be posted on the club website when it becomes available.

### **Q: When will we know about safety measures and restrictions for the upcoming season?**

A: We have begun work on our Return to Play 2.0 with the restrictions set out by the Ontario Government for indoor recreation in Step 3. The curling associations are currently working with the government and different public health units to release their own set of guidelines and rules, which, once released, will help finalize our plan with the City. Return to Play 2.0 will be released to the membership through email and posted on the website in advance of the Returning Member Deadline.